ZEN Energy delivers excellence in products, renewable energy solutions and customer service and takes pride in being a leader in providing a safe and healthy working environment and being environmentally responsible. Our business is conducted in a manner that respects all the applicable laws, regulations, standards and other requirements and is committed to maintaining systems compliant with the internationally recognized standards ISO9001, ISO14001 and OHSAS 18001.

ZEN is committed to meeting community, customer, employee and stakeholder requirements and expectations and endeavour to strive for continuous improvement of our health and safety, quality and environmental performance by developing, implementing, monitoring and reviewing the management system and key business objectives.

Our goals are to reduce energy consumption and waste sent to landfill specific to ZEN’s operations, in addition eliminating work related lost time injuries or illness, whilst continually trying to enhance customer satisfaction levels and achieving excellence in customer service.

To enable us to meet our objectives and high standards we shall provide personnel, financial and technical resources to improve the quality of our services whilst ensuring our employees, contractors, visitors, customers and general public are safe and minimising impact on the environment by preventing pollution, managing the use of resources efficiently and minimise waste.

This policy shall be communicated to employees and contractors during induction, made available on the ZEN Net and shall be proudly displayed in each location.